


Exhibit N

Feedback profile

Member quick links

- Contact member
- View items for sale
- View seller's Store
- View ID history
- View eBay My World
- View reviews & guides



ace_hub (20465 ⭐)

Top Rated: Seller with highest buyer ratings

Positive Feedback (last 12 months): 99.4%

[How is Feedback percentage calculated?]

Member since: Dec-09-08 in Malaysia

Recent Feedback ratings (last 12 months)

Detailed seller ratings (last 12 months)

ebay

MONEY BACK GUARANTEE

Get the item you ordered or get your money back.

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	1 month	6 months	12 months	Criteria	Average rating	Number of ratings
Positive	37	1203	3285	Item as described	★★★★★★	2827
Neutral	0	2	5	Communication	★★★★★★	3037
Negative	0	2	21	Shipping time	★★★★★★	3079
				Shipping and handling charges	★★★★★★	3105

- Feedback as a seller
- Feedback as a buyer
- All Feedback
- Feedback left for others

3,311 Feedback received (viewing 1-25)

Revised Feedback: 47

Show: All | Positive (3285) | Neutral (5) | Negative (21) | Withdrawn (0)

Period: Past 12 months

Feedback	From/price	Date/time
Detailed item information is not available for the following items because the Feedback is over 90 days old.		
<div>Item was damaged seller only refunded 10\$ he could have refunded at least 20\$</div> <div>Applied Mechanics for Engineering Technology by Keith M. Walker ,8th 8ed (#321167752587)</div>	<div>Buyer: j***k (13 ⭐)</div> <div>US \$57.89</div>	<div>Jan-26-14 06:16</div> <div></div>
<div>old edition not useful</div> <div>Research Methods for the Behavioral Sciences by Gravetter Forzano ,4th (#321133823363)</div>	<div>Buyer: j***s (96 ⭐)</div> <div>US \$45.98</div>	<div>Dec-16-13 12:33</div> <div></div>
<div>Counterfeit book, black and white photocopied pages inside! Came fast though.</div> <div>Marketing Strategy, Text and Cases by Michael Hartline and O. C. Ferrell ,6th 6e (#321169782350)</div>	<div>Buyer: t***h (431 ⭐)</div> <div>US \$39.25</div>	<div>Oct-27-13 10:43</div> <div></div>
<div>I got the wrong book . shipping from US cost to much to send it back to seller.</div> <div>Cross-Cultural Psychology Critical Thinking and Contemporary Applications ,5th (#321056148011)</div>	<div>Buyer: n***a (3)</div> <div>US \$37.39</div>	<div>Oct-21-13 15:10</div> <div></div>
<div>Book content not the same information or page numbers as U.S. version.</div> <div>Effective Small Business Management by Norman M. Scarborough 10th, 10e 10ed (#320959181721)</div>	<div>Buyer: o***i (15 ⭐)</div> <div>US \$43.91</div>	<div>Oct-07-13 20:56</div> <div></div>
<div>THAT IS INTERNATIONAL EDITION, LIAR. WHY DO YOU SHOW THE SECOND EDITION PICTURE</div> <div></div>	<div>Buyer: 0***0 (64 ⭐)</div> <div>US \$44.00</div>	<div>Sep-29-13 10:09</div> <div></div>

	Need to take a class in customer service! The Principalship A Reflective Practice Perspective 6ed (#320636774866)	Buyer: y***a (75 ★)	Sep-28-13 11:57	
	I haven't received my packet. No Idea where it is right now? Discrete-Event System Simulation 5E David M. Nicol, Jerry Banks, 5th (#321055305263)	Buyer: _***i (0)	Sep-24-13 23:35	
	The binding on the book has already broken and I have had it for two weeks. Physical Chemistry: Principles & Applications Biological Sciences 5E by Puglisi (#321123300634)	Buyer: d***r (1)	Sep-20-13 14:09	
	I never received my item and it has been a month since I have paid for it. Practical Stress Management : A Comprehensive Workbook by John A. Romas and... (#321182855704)	Buyer: g***g (6)	Sep-16-13 17:55	
	DO NOT BUY. Seller lied about item. Had to have ebay refund my money. BAD SELLER Transportation : A Supply Chain Perspective by Robert A. Novack, Coyle 7th (#321137810048)	Buyer: t***j (0)	Sep-14-13 15:44	
	COUNTERFEIT!!!!!!!!!!!!!!!!!!!!!! You cannot resell!!!!!! Heat Transfer by Jack P. Holman ,10th 10ed (#321179186508)	Buyer: 9***2 (12 ★)	Sep-12-13 02:32	
	BUYERS BEWARE!!!!!! These textbooks are counterfeit!!!!!! You cannot resell!!!!!! Heat Transfer by Jack P. Holman ,10th 10ed (#321179186508)	Buyer: 9***2 (12 ★)	Sep-12-13 02:30	
	This is the international addition which is useless in the US. Managing Human Resources by Steve Werner, Susan E. Jackson ,11th (#321137816463)	Buyer: e***s (4)	Sep-11-13 15:20	
	This book is not the same as the Fraud Examination by W. Steve Albrecht, Chad O. Fraud Examination by W. Steve Albrecht, Conan C. Albrecht, 4th (#321137877605)	Buyer: e***n (1)	Sep-09-13 17:28	
	The book is falling apart! Every page is falling out as turned while reading. A History of Modern Psychology 10E Duane P. Schultz 10th (#321137841843)	Buyer: j***y (4)	Sep-03-13 07:47	
	seller did not send international edition/wanted me to send back to malaysia! Intermediate Accounting with Annual Report 7E Nelson, David Spiceland 7th (#321143261798)	Buyer: 9***9 (56 ★)	Sep-02-13 17:31	
	shipping was late and communication was bad...the item was not as described.. Introduction to Finite Elements in Engineering by Chandrupatla Belegundu 4th ,4e (#321040128040)	Buyer: m***i (-1)	Aug-29-13 04:33	
	NOT A REAL/LEGITIMATE INTERNATIONAL EDITION. 100 % COUNTERFEIT B+W COPY DONT BUY Ethics: Theory and Practice by Keith W. Krasemann and Jacques P. Thiroux , 11th (#320764583740)	Buyer: l***1 (52 ★)	Jul-02-13 15:34	
	I received the wrong book Kinesiology Scientific Basis of Human Motion, 12th (#320726325020)	Buyer: n***e (0)	Jun-03-13 17:20	
	The book is not the same as in the image. Linear Algebra and Its Applications by David C. Lay 4th, 4e 4ed (#321079716526)	Buyer: e***a (33 ★)	May-14-13 07:09	

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